

SailAway Readers Enrolment Terms and Conditions 2021

I am the parent, guardian and/or the person with authority and/or responsibility over the enrolled child or children. By enrolling the named child or children, I understand, agree with and consent to the following terms and conditions made with SailAway Readers, herein referred to as "SailAway Readers":

GENERAL

- 1) That these terms and conditions, and these terms and conditions alone, will govern both my relationship, and the relationship of the enrolled child or children with SailAway Readers.
- 2) That these terms and conditions may be subject to change and/or be varied at any point in time. Should this be the case, SailAway Readers. will notify me of any substantial/significant changes and/or variations in writing as soon as possible.

TUITION FEES AND PAYMENT OF TUITION FEES

- 3) That I will pay the quoted session fees in advance of the enrolled child or children's pre-booked classes.
- 4) That SailAway Readers. has the right to refuse to offer sessions to the enrolled child or children should I fail to pay the quoted fees in advance.
- 5) Upon completion of the term your child will automatically be enrolled in the same class in the following term and an invoice will be issued unless you inform SailAway Readers Enrolment otherwise.

Non-attendance

- 6) If your child is unable to attend a session under any circumstances a makeup class for the session your child is absent can be made up during the term at any centre if available.

7) I understand that it is my responsibility to ensure that the enrolled child or children attends his/her/their scheduled sessions.

Refund Policy

8) That all pre-paid tuition fees are subject to SailAway Readers. Refund Policy, that is:

a) All pre-paid 'Pay Per Term' sessions are non-refundable for non-attendance. No deduction can be made on account of absence, as the expenses incurred in maintaining efficiency of the program are not lessened by the temporary absence of individual students.

b) All attended pre-paid sessions are non-refundable where the enrolled child or children leave prior to the conclusion of the pre-paid session due to sickness and/or any other reason.

c) All attended pre-paid sessions are non-refundable where the enrolled child or children are unable to receive services for circumstances outside of SailAway Readers control, eg. in cases of natural disasters and/or emergencies, enforced evacuations etc.

d) In the case of a pre-paid session being cancelled by SailAway Readers an alternative make up session will be offered. If this alternative make up session is not possible SailAway Readers will fully refund the session fee and no cancellation fees will be payable. SailAway Readers will seek to ensure that all pre-paid sessions and scheduled sessions are run, but this may not always be possible due to circumstances outside of SailAway Readers' control.

9) That SailAway Readers will seek to ensure that the same educator will be offering the enrolled child or children their session during their scheduled class, but I understand that this may not always be possible due to sickness and external circumstances outside of SailAway Readers' control.

10) That sessions fees are made on a per-child basis and that no pre-paid fees will be transferable to another child.

11) That family discounts are applicable only to siblings from the same household.

12) That the session fees may be subject to change and/or be varied at any point in time. Should this be the case, SailAway Readers will notify me of any changes and/or variations in writing as soon as possible.

EXPECTED CONDUCT AND BEHAVIOUR AND DAMAGE TO PROPERTY

13) That SailAway Readers will not be held responsible or liable for any damage to and/or loss of any property brought into any SailAway Readers premises by the enrolled child or children. It is the preference of SailAway Readers that children do not bring valuable property into their sessions.

HEALTH AND SAFETY AND INDEMNITY

14) That I am responsible for informing SailAway Readers regarding any medical condition and/or illness that requires any Specific medical or like treatment regarding the enrolled child or children. SailAway Readers will not be able to provide any medical or like treatment, but will inform me as soon as possible should the enrolled child or children require medical or like treatment. In cases of emergencies, SailAway Readers will contact "000" for assistance. I understand that I will be fully responsible and liable for all medical and like expenses incurred in the monitoring and/or treatment of the enrolled child or children.

15) That I am responsible for ensuring the health and safety of the enrolled child or children prior to and after his/her/their scheduled sessions. I am responsible for ensuring that the enrolled child or children are dropped-off and picked-up on time and by the appropriate person. SailAway Readers will not be responsible for the health and safety of the enrolled child or children before and after their scheduled sessions, and/or responsible and liable for ensuring that the enrolled child or children will be dropped-off and picked-up on time and by the appropriate person. If you are more than 10 minutes late to pick up your child \$1 per minute will be charged. If you are more than 30 minutes late and we are unable to contact you, we are obliged to notify the police.

16) That SailAway Readers will endeavour to ensure that the enrolled child or children does not leave prior to their parent/guardian picking them up within the premises.

17) That SailAway Readers will endeavour to provide a healthy and safe environment for learning for the enrolled child and children. However, SailAway Readers is not responsible or liable for any natural disasters, accidents, injuries, deaths, losses, damages, expenses or liabilities that are sustained and/or incurred by the enrolled child or children other than that imposed by law during our sessions and/or on or around our premises.

18) That SailAway Readers will be released from any indemnity for any claim or action brought against SailAway Readers by the enrolled child or children, on behalf of the enrolled child or children, family members of the enrolled child or children and/or any other party related to or connected with the enrolled child or children arising out of the natural disasters, accidents, injuries, deaths, losses and/or damages other than that imposed by law.

INFORMATION

19) That all of the information that I have provided within the enrolled child or children's Enrolment Form and to SailAway Readers is true, correct and can be relied upon.

20) That I am required to inform SailAway Readers should any of my contact details and other important details regarding the enrolled child and children change.

21) That SailAway Readers is free to use the information that I have provided for the purposes of: a) enrolling the named child or children at SailAway Readers; b) informing me of any changes to the enrolled child or children's enrolment and/or sessions; c) contacting me for the purposes of obtaining general consent, authority, advice and/or information; d) contacting me in cases of emergencies and/or to seek medical instruction, advice and/or attention; e) providing updates regarding the progress of the enrolled child or children's learning; f) providing updates regarding the operations of SailAway Readers and; g) any other purpose that is deemed necessary or relevant to the provision of SailAway Readers' services.